

Response Required - Active Issue at YYZ - Friday 2000ET

From: Virginia Swindall (virginia.swindall@westjet.com)

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Date: Friday, November 10, 2023, 08:26 PM EST

Good evening,

I have been contacted by Darren Cook just now regarding a serious and emerging concern at YYZ. It seems that, in response to AMFA's comm released a short time ago, a union representative who is at work is passionately advising our employees to "Fuck the OMs", etc.

I am requesting your immediate intervention in de-escalating this situation. There are two OMs on duty who can be instructed by the Company how to manage this situation, but my preference is to have the union participate.

These are the details I know. If there is more to this story I am happy to hear it.

Please confirm receipt of this message and advise whether the union will respond, how, and when.

Virginia Swindall

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